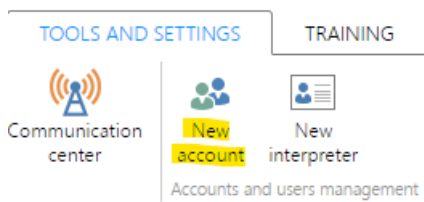
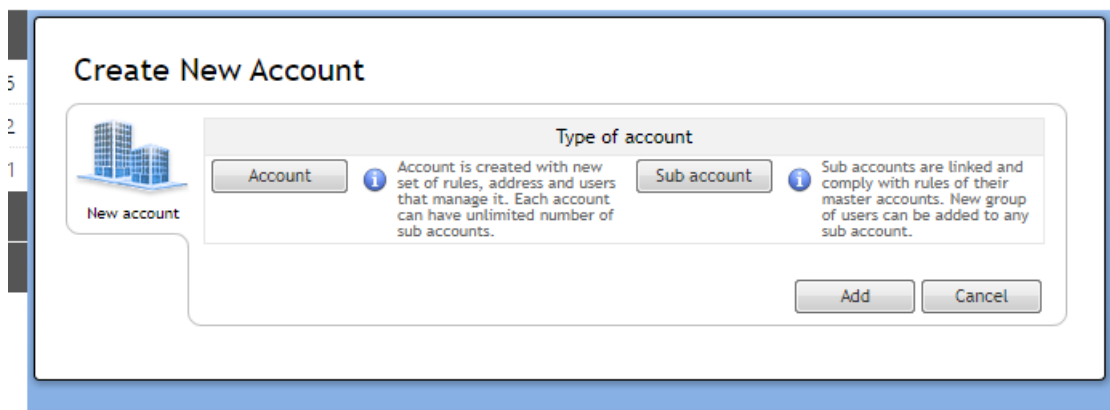


NEW ACCOUNT

Tools and Settings > New Account



Note subaccount only pertains to the main account's billing practices (rates)



(SI is working on allowing us access to upload MSA)

General

| GENERAL | LOCATIONS | USERS | ACCOUNTING AND FINANCE | LIST OF SERVICES | RATES |
|---------------------------------------|---------------------------------------|---------------------|------------------------|------------------|-------|
| CREATED ON | Imported | | | | |
| * ACCOUNT NAME | AAA / Metro Litigation Los Angeles | | | | ? |
| ACCOUNT NAME QUICKBOOKS | Continental Interpreting | | | | ? |
| * ACCOUNT TYPE | Insurance Company | | | | ? |
| * COUNTRY | United States | | | | ? |
| * STREET ADDRESS | 2601 South Figueroa Street | | | | ? |
| * CITY | Los Angeles | | | | ? |
| * STATE | California | | | | ? |
| * ZIP CODE | 90007 | | | | ? |
| * TIME ZONE | Pacific Time Zone | | | | ? |
| LOCATION IS OBSERVING DAYLIGHT SAVING | <input checked="" type="checkbox"/> ? | | | | |
| DEFAULT PO | | TAX ID | | | |
| VENDOR ID | | NPI NUMBER | | | |
| CONTRACT ID | | ACCOUNT ID (IMPORT) | 583 | | |
| SAVE CHANGES | | | | | |

Locations - LEAVE EMPTY

GENERAL

LOCATIONS

USERS

ACCOUNTING AND FINANCE

QUICK SEARCH

?

LOCATIONS

?

ADD NEW LOCATION

Users (enter the account's employees - secretary, attorney's, accounts payables, if applicable):

GENERAL

LOCATIONS

USERS

ACCOUNTING AND FINANCE

LIST OF USERS

USERS

ADD NEW USER

| GENERAL | LOCATIONS | USERS | ACCOUNTING AND FINANCE | LIST OF SERVICES | RATES :: POs AND BUDGETS :: POLICIES | ACCOUNT NOTES | TAGS | SETTINGS |
|--|-----------|-------|---|------------------|--------------------------------------|---------------|------|----------|
| LIST OF USERS | | | NEW USER | | | | | |
| SALUTATION <input type="text"/> | | | USER NAME <input type="text"/> | | | | | |
| * FIRST NAME <input type="text"/> | | | * USER TYPE <input type="text"/> | | | | | |
| * LAST NAME <input type="text"/> | | | ACCESS CODE OR ID <input type="text"/> | | | | | |
| OCCUPATION <input type="text"/> | | | * E-MAIL <input type="text"/> | | | | | |
| * ADDRESS <input type="text"/> | | | SEND E-MAILS <input type="checkbox"/> | | | | | |
| * CITY <input type="text"/> | | | USE FOR IMPORTED ASSIGNMENTS <input type="checkbox"/> | | | | | |
| * STATE <input type="text"/> | | | SKYPE <input type="text"/> | | | | | |
| * ZIP CODE <input type="text"/> | | | * TIME ZONE <input type="text"/> | | | | | |
| PHONE NUMBER <input type="text"/> | | | LOCATION IS OBSERVING DAYLIGHT SAVING <input checked="" type="checkbox"/> | | | | | |
| MOBILE PHONE NUMBER <input type="text"/> | | | PROFILE STATUS <input type="radio"/> Confirm at login <input type="radio"/> Activated <input type="radio"/> Blocked <input type="radio"/> Deactivated | | | | | |
| * PASSWORD <input type="text"/> | | | | | | | | |
| * CONFIRM PASSWORD <input type="text"/> | | | | | | | | |
| <input type="button" value="SAVE PROFILE"/> <input type="button" value="CLOSE"/> | | | | | | | | |

Accounting & Finance

| GENERAL | LOCATIONS | USERS | ACCOUNTING AND FINANCE | LIST OF SERVICES |
|--|----------------------------|---|------------------------|------------------|
| INVOICING | | PRIVACY | SERVICE FORMATS | QUICKBOOKS |
| NEVER INVOICE <input type="checkbox"/> | | ROUND HALF UP <input type="checkbox"/> | | |
| FIRST MONTH OF FISCAL YEAR <input type="text"/> | | ALWAYS USE INITIATION RATE <input type="checkbox"/> | | |
| INVOICE TERMS <input type="text"/> | | ALWAYS USE START TIME FOR BILLING <input type="checkbox"/> | | |
| ALLOW TO BILL FOR PARKING <input checked="" type="checkbox"/> | | ON THE SPOT USE SCHEDULED TIME FOR BILLING <input type="checkbox"/> | | |
| ALLOW TO BILL FOR TOLLS <input checked="" type="checkbox"/> | | BILL MINIMUM TIME AT INITIAL RATE <input type="checkbox"/> | | |
| ALLOW TO BILL PER DIEM EXPENSES <input type="checkbox"/> | | LONGER TIME AS MINIMUM BILLABLE <input type="checkbox"/> | | |
| ALLOW TO BILL TO A THIRD PARTY <input checked="" type="checkbox"/> | | BUNDLE ASSIGNMENTS <input type="checkbox"/> | | |
| THIRD PARTY SINGLE INVOICE <input type="checkbox"/> | | PAPER INVOICE ONLY <input type="checkbox"/> | | |
| BILL TO MAIN ACCOUNT <input type="checkbox"/> | | | | |
| IGNORE VENDOR'S LATE TIME <input type="checkbox"/> | | | | |
| LEGACY | BILLING CYCLE | Weekly <input type="text"/> | | |
| LEGACY | BILLING DAY | Default <input type="text"/> | | |
| LEGACY | ENABLE CUSTOMIZED INVOICES | <input type="checkbox"/> | | |
| GROUP INVOICES BY | | No special grouping required <input type="text"/> | | |
| ENABLE FORM 1500 | | <input type="checkbox"/> | | |
| ACTIVATE INVOICE 2.0 | | <input checked="" type="checkbox"/> | | |

List of Services

GENERAL
LOCATIONS
USERS
ACCOUNTING AND FINANCE
LIST OF SERVICES
RATES :: POs AND BUDGETS :: POLICIES
ACCOUNT NOTES
TAGS

SERVICES

| | SERVICE | | |
|----|------------------------------------|-------------------------------------|--|
| 1 | Afghani | <input checked="" type="checkbox"/> | |
| 2 | Afrikaans | <input checked="" type="checkbox"/> | |
| 3 | Albanian | <input checked="" type="checkbox"/> | |
| 4 | American Sign Language | <input checked="" type="checkbox"/> | |
| 5 | American Sign Language - Education | <input type="checkbox"/> | |
| 6 | American Sign Language Med-Legal | <input type="checkbox"/> | |
| 7 | Amharic | <input checked="" type="checkbox"/> | |
| 8 | Arabic | <input checked="" type="checkbox"/> | |
| 9 | Arabic - Education | <input type="checkbox"/> | |
| 10 | Arabic Med-Legal | <input type="checkbox"/> | |
| 11 | Aramaic | <input checked="" type="checkbox"/> | |
| 12 | Armenian | <input checked="" type="checkbox"/> | |
| 13 | Armenian Med-Legal | <input type="checkbox"/> | |
| 14 | Assyrian | <input checked="" type="checkbox"/> | |

SELECT ALL
CLEAR ALL
SAVE CHANGES

| | |
|------------------------|---|
| AFGHANI | X |
| AFRIKAANS | X |
| ALBANIAN | X |
| AMERICAN SIGN LANGUAGE | X |
| AMHARIC | X |
| ARABIC | X |
| ARAMAIC | X |
| ARMENIAN | X |
| ASSYRIAN | X |

Rates (on-site, remote):

GENERAL
LOCATIONS
USERS
ACCOUNTING AND FINANCE
LIST OF SERVICES
RATES :: POs AND BUDGETS :: POLICIES

ON-SITE SETTINGS

ON-SITE RATES

ON-SITE FLAT RATE

VIS SETTINGS

VIS RATES

VRI SETTINGS

VRI RATES

OPI :

ENABLE RUSH RATE

☐

?

ENABLE INITIATION FEE

☐

?

ENABLE EMERGENCY RATE

☐

?

ENABLE RUSH FEE

☐

?

ENABLE SPECIAL RATE

☐

?

ENABLE EMERGENCY FEE

☐

?

ENABLE OVERTIME RATE

☒

?

BETA

ENABLE BLOCK RATE

☐

?

SOURCE LANGUAGE/SERVICE

English

?

TARGET LANGUAGE/SERVICE

Afghani

?

CREATE CUSTOM RATE

RESET TO DEFAULT RATE

GENERAL
LOCATIONS
USERS
ACCOUNTING AND FINANCE
LIST OF SERVICES
RATES :: POs AND BUDGETS :: POLICIES
ACCOUNT NOTES
TAGS
SETTINGS
On the Spot!
Flawless Analytics

ON-SITE SETTINGS
ON-SITE RATES
ON-SITE FLAT RATE
VIS SETTINGS
VIS RATES
VRI SETTINGS
VRI RATES
OPI SETTINGS
OPI RATES
TRAVEL RATES
POs AND BUDGETS
POLICIES
SURCHARGES

RATES
MODIFIERS SETTINGS
MODIFIERS
APPLY TO ...

DEFAULT

| RATE | BILLING CODE | START TIME | END TIME | MIN. BILLED | BILL INCREMENT | REGULAR |
|--------------------------|--------------|------------|----------|-------------|----------------|-----------|
| Morning hours | | 12:00 AM | 8:00 AM | 3 hours | 60 minutes | \$ 175.00 |
| Business hours | | 8:00 AM | 5:00 PM | 3 hours | 60 minutes | \$ 175.00 |
| Evening hours | | 5:00 PM | 12:00 AM | 3 hours | 60 minutes | \$ 175.00 |
| Morning hours (weekend) | | 12:00 AM | 8:00 AM | 3 hours | 60 minutes | \$ 175.00 |
| Business hours (weekend) | | 8:00 AM | 5:00 PM | 3 hours | 60 minutes | \$ 175.00 |
| Evening hours (weekend) | | 5:00 PM | 12:00 AM | 3 hours | 60 minutes | \$ 175.00 |

ACTIVE TIME PERIOD
Default
NEW ATP

ON CALL SERVICE
SAVE CHANGES
CANCEL CHANGES

ENGLISH/ARABIC

| RATE | BILLING CODE | START TIME | END TIME | MIN. BILLED | BILL INCREMENT | REGULAR |
|--------------------------|--------------|------------|----------|-------------|----------------|-----------|
| Morning hours | | 12:00 AM | 8:00 AM | 3 hours | 60 minutes | \$ 208.34 |
| Business hours | | 8:00 AM | 5:00 PM | 3 hours | 60 minutes | \$ 208.34 |
| Evening hours | | 5:00 PM | 12:00 AM | 3 hours | 60 minutes | \$ 208.34 |
| Morning hours (weekend) | | 12:00 AM | 8:00 AM | 3 hours | 60 minutes | \$ 208.34 |
| Business hours (weekend) | | 8:00 AM | 5:00 PM | 3 hours | 60 minutes | \$ 208.34 |
| Evening hours (weekend) | | 5:00 PM | 12:00 AM | 3 hours | 60 minutes | \$ 208.34 |

ACTIVE TIME PERIOD
Default
NEW ATP

ON CALL SERVICE
SAVE CHANGES
CANCEL CHANGES
DELETE RATE

ENGLISH/ARMENIAN

| RATE | BILLING CODE | START TIME | END TIME | MIN. BILLED | BILL INCREMENT | REGULAR |
|----------------|--------------|------------|----------|-------------|----------------|-----------|
| Morning hours | | 12:00 AM | 8:00 AM | 3 hours | 60 minutes | \$ 208.34 |
| Business hours | | 8:00 AM | 5:00 PM | 3 hours | 60 minutes | \$ 208.34 |

ENGLISH/DARI

| RATE | BILLING CODE | START TIME | END TIME | MIN. BILLED | BILL INCREMENT | REGULAR |
|----------------|--------------|------------|----------|-------------|----------------|-----------|
| Morning hours | | 12:00 AM | 8:00 AM | 3 hours | 60 minutes | \$ 158.34 |
| Business hours | | 8:00 AM | 5:00 PM | 3 hours | 60 minutes | \$ 158.34 |

Modifiers

ON-SITE SETTINGS
ON-SITE RATES
ON-SITE FLAT RATE
VIS SETTINGS

RATES
MODIFIERS SETTINGS
MODIFIERS
APPLY TO ...

MODIFIERS TYPES

Full day 4 hours
EDIT
DELETE

Full day 6 hours
EDIT
DELETE

ADD NEW MODIFIER TYPE

Apply To (apply other account rates to new clients or existing clients)

GENERAL
LOCATIONS
USERS
ACCOUNTING AND FINANCE
LIST OF SERVICES
RATES :: POs AND BUDGETS :: POLICIES

ON-SITE SETTINGS
ON-SITE RATES
ON-SITE FLAT RATE
VIS SETTINGS
VIS RATES
VRI SETTINGS
VRI RATES
OPI

RATES
MODIFIERS SETTINGS
MODIFIERS
APPLY TO ...

HOW TO APPLY

Notes

GENERAL

LOCATIONS

USERS

ACCOUNTING AND FINANCE

LIST OF SERVICES

RATES :: POs AND BUDGETS :: POLICIES

ACCOUNT NOTES

NOTES

AUTO POPULATE

SAVE CHANGES

Tags (account tags leave unmarked unless Education and client NEEDS Background Checked Vendors OR if a client needs a Vaccinated Vendor)

ACCOUNT TAGS

APPOINTMENT QUALIFICATION TAGS - Q-TAGS

ACCOUNT TAGS

A LIST

ASL CERTIFIED

ATA

ADMINISTRATIVE CERTIFIED

B LIST

BACKGROUND CHECK

CCMI NBCMI MEDICAL CERTIFIED

COURT CERTIFIED

DEAF CERTIFIED

EDUCATION

FARMERS CONTRACT

FEDERAL

HAS EQUIPMENT

QUALIFIED

REGISTERED LANGUAGE CERTIFIED

VACCINATED

Appointment Qualification Tags (Q-Tags) (these need to be selected)

ACCOUNT TAGS

APPOINTMENT QUALIFICATION TAGS - Q-TAGS

APPOINTMENT Q-TAGS

A LIST

ASL CERTIFIED

ATA

ADMINISTRATIVE CERTIFIED

B LIST

BACKGROUND CHECK

CCMI NBCMI MEDICAL CERTIFIED

COURT CERTIFIED

DEAF CERTIFIED

EDUCATION

FARMERS CONTRACT

FEDERAL

HAS EQUIPMENT

QUALIFIED

REGISTERED LANGUAGE CERTIFIED

VACCINATED

Settings

| GENERAL | LOCATIONS | USERS | ACCOUNTING AND FINANCE | LIST OF SERVICES | RATES :: POs AND BUDGETS :: POLICIES | ACCOUNT NOTES | TAGS | SETTINGS |
|---------------------------------------|--|---------|------------------------|------------------|--------------------------------------|---------------|------|----------|
| DOCUMENTS | | | | | | | | |
| CUSTOM PAPERWORK | | OPTIONS | | | | | | |
| W-2 EMPLOYEE PAPERWORK TEMPLATE | VOS (Ana test draft) | | | | | | | |
| W-2 EMPLOYEE MEMO TEMPLATE | | | | | | | | |
| 1099-MISC VENDOR PAPERWORK TEMPLATE | Assignment Details - Legal | | | | | | | |
| 1099-MISC VENDOR CONTRACT TEMPLATE | | | | | | | | |
| INTERNAL SERVICE REQUEST TEMPLATE | Legal Interpreting | | | | | | | |
| CLIENT SERVICE REQUEST TEMPLATE | Legal Interpreting | | | | | | | |
| CLIENT ON-DEMAND VRI REQUEST TEMPLATE | | | | | | | | |
| CLIENT PAPERWORK TEMPLATE | Interpreter Confirmation To Client - Legal | | | | | | | |

Options

| DOCUMENTS | CUSTOM PAPERWORK | OPTIONS | SCHEDULE | INTEGRATION | VALIDATION | CONFERENCE PLATFORMS |
|--|---------------------------------------|--|---------------------------------------|-----------------------------------|---------------------------------------|----------------------|
| ENABLE BROADCAST QUEUE | <input type="checkbox"/> ? | TARGET MARGIN | none ? | ENABLE ACCESS TO GLOBAL LOCATIONS | <input checked="" type="checkbox"/> ? | |
| DISABLE RECORD ID | <input type="checkbox"/> ? | ITEMS PER INVOICE | 5000 ? | | | |
| ENABLE SELF-ASSIGN | <input type="checkbox"/> ? | SEND ALL INVOICES USING SINGLE E-MAIL | <input type="checkbox"/> ? | | | |
| ENABLE RECURRENT OPTION FOR SCHEDULING | <input type="checkbox"/> ? | REQUIRE PAPERWORK FOR CANCELLED BILLABLE | <input type="checkbox"/> ? | | | |
| REQUIRE PROOF OF WORK | <input checked="" type="checkbox"/> ? | LEGACY ALWAYS COMPENSATE VENDORS FOR MILEAGE | <input type="checkbox"/> ? | | | |
| COLLECT VENDOR RATING | <input type="checkbox"/> ? | LEGACY SHOW NAME ON INVOICE | <input checked="" type="checkbox"/> ? | | | |
| ENABLE COMPLIANCE REPORTS | <input checked="" type="checkbox"/> ? | LEGACY SHOW DOB ON INVOICE | <input checked="" type="checkbox"/> ? | | | |
| ENABLE GOOGLE MAPS | <input type="checkbox"/> ? | LEGACY SHOW TIME IN AND TIME OUT ON INVOICE | <input type="checkbox"/> ? | | | |
| ENABLE ASSIGNMENT VOUCHERS | <input type="checkbox"/> ? | LEGACY SHOW RECORD ID ON INVOICE | <input type="checkbox"/> ? | | | |
| LIST AS THIRD PARTY "BILL TO" | <input checked="" type="checkbox"/> ? | ENABLE INVOICE ENCRYPTION | <input type="checkbox"/> ? | | | |
| BETA ENABLE DEDICATED "BILL TO" PERSON | <input checked="" type="checkbox"/> ? | ASK REQUESTER TO SELECT SUB-ACCOUNT | <input type="checkbox"/> ? | | | |
| USE THIRD PARTY SETTINGS FOR BILLING | <input type="checkbox"/> ? | HIDDEN | <input type="checkbox"/> ? | | | |
| LEGACY LIST MAIN ACCOUNT NAME ON INVOICE | <input type="checkbox"/> ? | | | | | |

Conference Platforms

PLATFORMS

| | |
|--------------------------|------------------------|
| <input type="checkbox"/> | Adobe Connect |
| <input type="checkbox"/> | All Access |
| <input type="checkbox"/> | amwell |
| <input type="checkbox"/> | Ascension Connect |
| <input type="checkbox"/> | Athena |
| <input type="checkbox"/> | AVA |
| <input type="checkbox"/> | BigBlueButton |
| <input type="checkbox"/> | Blackboard Collaborate |
| <input type="checkbox"/> | Blue Jay Health |
| <input type="checkbox"/> | BlueJeans |
| <input type="checkbox"/> | bluestream |



RATE OPTION

OSI



SELECT ALL

CLEAR ALL

SAVE CHANGES

APPLY TO ...

Find Users



SEARCH FOR



SEARCH

Revision #3

★ Created Mon, Feb 7, 2022 5:19 PM by Veronica Amador

✎ Updated Wed, Apr 6, 2022 1:12 AM by Veronica Amador