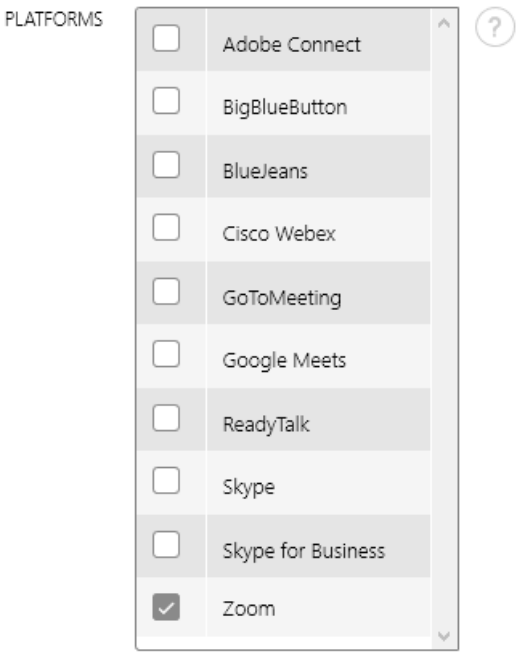
CONFERENCE PLATFORMS

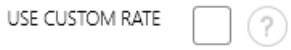
Conference platforms settings allow an assignment to include connection link or conference ID used by the client's account representatives or participants of the meeting. The link is securely shared with the vendor and can be accessed by the client, making use of third party platforms simple.

Begin configuring your clients' accounts by navigating to TOOLS AND SETTINGS > VENDOR CENTER > *Vendor of choice* > EDIT > SETTINGS > CONFERENCE PLATFORMS

Select the platform interpreter can provide the services with. For example, Zoom. You may select multiple platforms.



Scroll down to select CUSTOM RATE option. If left unchecked, vendor will be compensated using the same RATE OPTION as client's account. For example, assignments completed for account A, configured to use On-site RATE OPTION, will be compensated using vendor's On-site rates settings. Assignments for account B, configured with VRI RATE OPTION, will be compensated using vendor's VRI rates and settings.



When checked, all assignments completed by the vendor will be compensated using custom RATE OPTION. To simplify initial configuration, 3 rates are available as an option: On-site, Video and Phone. The option selected, will be used to compensate vendor for the services. For example, selecting Zoom and On-site will allow your vendor to join the meeting using Zoom platform for any assignment and on-site rate and settings will be used for compensation.

Click SAVE CHANGES button to complete account's configuration.

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