WHAT IS FORENSIC MODE OF COMMUNICATION?

ScheduleInterpreter® forensic mode of communication allows your organization to capture all outgoing messages initiated by the platform. These messages will include all information sent out to the requesters, clients, vendors and staff members. The messages will contain unique tags generated by the ScheduleInterpreter® mail server.



Use of forensic mode may require involvement of your IT and legal departments.

IT department of your organization will help with setting up the infrastructure for the forensic mode. The legal department will create policies defining how long correspondence shall be retained, access rights, audits and other legal requirements associated with compliance.

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